

**NOTICE TO CUSTOMERS:**

All unopened packages received from consumers that were located at Laptop and Desktop Repair's facility have been stamped Returned to Sender and have been turned over to the United State Postal Service to be returned to the sender's address on the package. These packages were primarily ones delivered on September 28 or after. If your package falls in this category, you should have received your package at this time or in the very near future. Approximately 800 packages from consumers containing primarily laptop computers and tablets shipped to LDR in late September and October were routed through a third-party carrier and were still in transit at the time of LDR's shutdown. These packages are currently being held at the carrier's facility and are being processed to be returned to the sender's address. Because this is a multi-step process, we anticipate these devices to be received by the sender (consumer) before Thanksgiving.